

1/13/2021

Dear Clients, Patients and Families,

I'd like to provide an update to you about where things stand with respect to how Firefly Home Care LLC and Firefly Home Health LLC are handling COVID-19 (Coronavirus) situation, especially now that a vaccine is available to approved individuals in Indiana. We understand that these are unprecedented times and we have taken steps to help keep our staff, clients and patients safe and healthy.

Our home care services play a critical role in keeping people in our community safe and well in the comfort of home. We recognize that any interruption to our clients' and patients' ability to receive home care services could lead to worsened health, hospitalizations and/or quality of life. As such, we have taken the following steps to ensure continuity of our home care services and keep our clients, patients and staff safe.

1. We are working closely with and following the guidance of healthcare authorities including the Center for Disease Control and Prevention, Indiana State Department of Health, and our local health departments.
2. We have adopted a special COVID-19 policy and procedure in accordance with guidelines by federal, state and local health authorities. This policy and procedure provides specific instructions for following standard precautions and closely monitoring patients, clients and staff members for symptoms of and potential exposure to COVID-19. If symptoms or potential exposure are identified, special precautions are taken to isolate the individual(s) involved and report to the proper authorities (at this time, there have been no reports of COVID-exposure or diagnosis among any of our patients, clients or staff).
3. All of our staff has received specific training on infection control, standard precautions and use of personal protective equipment.
4. We have encouraged all of our staff to receive the COVID-19 vaccine, which is now available to all employees of Firefly Home Care LLC and Firefly Home Health LLC. At this time, we have not made the vaccine mandatory as a condition of employment at either agency. This is consistent with other healthcare providers in our area and we will continue to monitor the situation.
5. As the vaccine becomes available to Hoosiers, we are providing updates to our clients and patients so they can make informed decisions on whether to get the vaccine or not.

We will continue to monitor this situation closely and provide updates to our clients, patients and staff, as needed. Please contact us if you have any additional questions.

Sincerely,

A handwritten signature in black ink, appearing to read "Larson Manifold".

Larson Manifold  
President  
Firefly Home Care LLC & Firefly Home Health LLC